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Neuadd y Sir Y Rhadyr Brynbuga NP15 1GA

County Hall Rhadyr Usk NP15 1GA

Friday, 27 January 2017

Notice of meeting / Hysbysiad o gyfarfod:

Joint Select Committee Adults and CYP Select Committee Pre meeting for committee members at 9.30am

Monday, 6th February, 2017 at 10.00 am,

AGENDA

Item No	Item	Pages
1.	Election of Chair	
2.	Appointment of Vice-Chair	
3.	Apologies for Absence	
4.	Declarations of Interest	
5.	To discuss the Population Needs Assessment	1 - 14
6.	EAS Business Plan 2017-20	

Paul Matthews

Chief Executive / Prif Weithredwr

MONMOUTHSHIRE COUNTY COUNCIL CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillors:

- R. Chapman
- D. Dovey
- A. Easson
- D. Edwards
- R. Edwards
- D. Evans
- P. Farley
- M Fowler (Parent Governor Representative)
- L. Guppy
- R. Harris
- B. Hayward
- M. Hickman
- D Hill
- S. Howarth
- D Hudson
- D. Jones
- P. Jones
- S. Jones
- P. Jordan
- K Plow (Association of School Governors)
- M. Powell
- A. Watts
- P. Watts
- A. Webb
- S. White
- A. Wintle
- D. Blakebrough
- P. Clarke
- J. Prosser

Public Information

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Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with adequate notice to accommodate your needs.

Aims and Values of Monmouthshire County Council

Sustainable and Resilient Communities

Outcomes we are working towards

Nobody Is Left Behind

- Older people are able to live their good life
- People have access to appropriate and affordable housing
- People have good access and mobility

People Are Confident, Capable and Involved

- People's lives are not affected by alcohol and drug misuse
- Families are supported
- People feel safe

Our County Thrives

- Business and enterprise
- People have access to practical and flexible learning
- People protect and enhance the environment

Our priorities

- Schools
- Protection of vulnerable people
- Supporting Business and Job Creation
- Maintaining locally accessible services

Our Values

- **Openness:** we aspire to be open and honest to develop trusting relationships.
- **Fairness:** we aspire to provide fair choice, opportunities and experiences and become an organisation built on mutual respect.
- **Flexibility:** we aspire to be flexible in our thinking and action to become an effective and efficient organisation.
- **Teamwork:** we aspire to work together to share our successes and failures by building on our strengths and supporting one another to achieve our goals.

Nodau a Gwerthoedd Cyngor Sir Fynwy

Cymunedau Cynaliadwy a Chryf

Canlyniadau y gweithiwn i'w cyflawni

Neb yn cael ei adael ar ôl

- Gall pobl hŷn fyw bywyd da
- Pobl â mynediad i dai addas a fforddiadwy
- Pobl â mynediad a symudedd da

Pobl yn hyderus, galluog ac yn cymryd rhan

- Camddefnyddio alcohol a chyffuriau ddim yn effeithio ar fywydau pobl
- Teuluoedd yn cael eu cefnogi
- Pobl yn teimlo'n ddiogel

Ein sir yn ffynnu

- Busnes a menter
- Pobl â mynediad i ddysgu ymarferol a hyblyg
- Pobl yn diogelu ac yn cyfoethogi'r amgylchedd

Ein blaenoriaethau

- Ysgolion
- Diogelu pobl agored i niwed
- Cefnogi busnes a chreu swyddi
- Cynnal gwasanaethau sy'n hygyrch yn lleol

Ein gwerthoedd

- Bod yn agored: anelwn fod yn agored ac onest i ddatblygu perthnasoedd ymddiriedus
- **Tegwch:** anelwn ddarparu dewis teg, cyfleoedd a phrofiadau a dod yn sefydliad a adeiladwyd ar barch un at y llall.
- **Hyblygrwydd:** anelwn fod yn hyblyg yn ein syniadau a'n gweithredoedd i ddod yn sefydliad effeithlon ac effeithiol.
- **Gwaith tîm:** anelwn gydweithio i rannu ein llwyddiannau a'n methiannau drwy adeiladu ar ein cryfderau a chefnogi ein gilydd i gyflawni ein nodau.

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SUBJECT:Population Needs AssessmentMEETING:Children and Young People & Adults Select CommitteeDATE:6th February 2017DIVISIONS/WARDS AFFECTED:All

1 PURPOSE

1.1 To present the Social Services and Wellbeing Act draft Population Needs Assessment (PNA) regional report.

2 BACKGROUND

- 2.1 The Social Services and Wellbeing Act (2014) places a statutory duty on local authorities and health boards to prepare a regional population needs assessment (PNA) in relation to people requiring care and support. A draft PNA has been jointly developed across the region (Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen) by Aneurin Bevan University Health Board and the Gwent Transformation Team. The PNA sets out the common priorities across the region and suggested actions.
- 2.2 The Social Services and Well-being Act provides the statutory framework to deliver integrated health and social services and preventative services to support people and carers of all ages, as well as families and communities.

3 **RECOMMENDATIONS**

- 3.1 Members are invited to scrutinise the draft PNA report to ensure: (i) that it presents a clear and specific evidence base in relation to the care and support needs of the population of Monmouthshire and (ii) the regional PNA priorities and suggested actions will support the delivery of local health and social care solutions.
- 3.3 Together with other local authorities in the 'Gwent' region and the Aneurin Bevan University Health Board, agree to sign off the final PNA by March 31st 2017 and to subsequently publish it on the Monmouthshire Council website

4 KEY ISSUES

4.1 The purpose of the PNA is to ensure that local authorities and Local Health Boards jointly produce a clear and specific evidence base in relation to care and support needs and carers' needs, to underpin the delivery of statutory support functions and inform planning and operational decisions. This draft assessment is included as an appendix to this report.

- 4.2 The PNA will dovetail with the well-being assessment being produced on behalf of the Public Service Board as part of our response to the Well-being of Future Generations Act. That PNA will be examined separately by the PSB Scrutiny Committee before both are presented at Council on 20th March.
- 4.3 The PNA should enable the council to focus on preventative approaches to care and support needs and provide the information required to support resource and budgetary decisions; ensuring services and outcomes are targeted, sustainable, effective and efficient.
- 4.4 A draft regional PNA has been developed and is currently out for consultation. The main points to note
 - The PNA will contain the high level priorities and suggested actions but the data graphs will be included in technical appendices the PNA will read as executive summary and not include a large number of data graphs
 - The PNA will have to be signed off and agreed by individual local authority councils and the health board by March 31st 2017 and subsequently published on individual websites
- 4.5 The PNA was developed through extensive engagement with the regional citizen panel, provider forum and regional executive director leadership group; as well as local groups such as youth forums, older people's forums, carers groups and parenting networks. Engagement was also supported by MCC and PSB through the 'Our Monmouthshire'. Some of the emerging areas of interest are below but further engagement is planned during the consultation period
 - An ageing population brings many opportunities, however there are also challenges for service provision and increases in the number of people living with long term conditions.
 - Loneliness is a growing concern.
 - Monmouthshire has high levels of social capital and volunteering. By taking an asset and placed based approach there is an opportunity to improving well-being.
 - Increasing support is required for Looked After Children
 - Adverse childhood experiences have a negative impact on people's long term health and economic prospects and can be perpetuated through the generations.
- 4.6 Following the publication of the regional report each local authority and health board are required to prepare and publish a plan setting out the range and level of services they propose to provide, or arrange to be provided, in response to the population needs assessment. Area plans must include the specific services planned in response to each core theme identified in the population assessment. As part of this, area plans must include:
 - the actions partners will take in relation to the priority areas of integration for Regional Partnership Boards;
 - the instances and details of pooled funds to be established in response to the population assessment;
 - how services will be procured or arranged to be delivered, including by alternative delivery models;

- details of the preventative services that will be provided or arranged;
- actions being taken in relation to the provision of information, advice and assistance services; and
- actions required to deliver services through the medium of Welsh.
- 4.7 The first area plans must be published by 1 April 2018 and there will be a need to ensure links between the Area Plan and the local authority Well-being Plans required under the Well-being of Future Generations Act to facilitate collaborative working between the 2 legislative duties and avoid duplication. Links to Monmouthshire's Corporate Improvement Plan and ABUHB Intermediate Medium Term Plans will also need to be established, as well as alignment to the Neighbourhood Care Network plans in each of the GP cluster areas.

5. REASONS

- 5.1 To ensure that the authority is compliant with the the Social Services and Wellbeing (Wales) Act 2014.
- 5.2 To ensure that there is clear and specific evidence base in relation to care and support needs of citizens, and carers' needs, to underpin the delivery of services and ensure that needs are met in the most appropriate way.

6. **RESOURCE IMPLICATIONS**:

None

7. SUSTAINABLE DEVELOPMENT AND EQUALITY IMPLICATIONS:

None - This report does not propose a change of policy or service delivery at this stage. However, the evidence it surfaces will be used to inform service transformation and further assessments will be completed for any recommendations arising from this report and presented through the statutory Area Plan regquired by April 2018.

8. SAFEGUARDING AND CORPORATE PARENTING IMPLICATIONS

The Social Services and Wellbeing Act strengthens national safeguarding arrangements for older people as well as reinforcing safeguarding as 'everyone's business' and the duty to report concerns. The Act also introduces new arrangements for fostering arrangements and care leavers 'When I am ready' and increases the age of care leavers from 18 to 21 years of age.

9. CONSULTEES:

Chief Officer for Social Care, Safeguarding and Health

Cabinet Member Social Care and Health

10. BACKGROUND PAPERS:

Social Services and Wellbeing Act codes of practice http://www.ccwales.org.uk/codes-of-practice-and-statutory-guidance/

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Social Services and Well-being Act: Population Needs Assessment Summary of priorities, actions and process steps

The Social Services and Well-being (Wales) Act is the new law for improving the wellbeing of people who need care and support, and carers who need support.

What does it mean?

The Act changes the way people's needs are assessed and the way services are delivered and people will have more of a say in the care and support they receive. It also promotes a range of help available within the community to reduce the need for formal, planned support.

- Services will be available to provide the right support at the right time
- More information and advice will be available
- Assessment will be simpler and proportionate
- Carers will have an equal right to be assessed for support
- There will be stronger powers to keep people safe from abuse and neglect

The Act places a duty on local authorities and Local Health Boards to assess the population's care and support needs, including the support needs of carers. This assessment is known as the **Population Needs Assessment**. The population assessment will allow for budgets and resources to be effectively allocated to invest in tackling issues preventatively and is the starting point for partnership working to improve the efficiency and effectiveness of service delivery.

'What the Population Needs Assessment is and what it is not!'

- This PNA is not an exhaustive list of graphical data but includes appendices where further data is included and will include links to other supporting information such as the local Wellbeing Assessments required under the Wellbeing of Future Generations Act – we do not want to duplicate large sections of information in this PNA which is included in other documents
- 2. This PNA is based on the views of citizens and providers, and co-production is a core design principle. Citizens and providers helped identify the emerging areas of interest under each core theme.
- 3. This PNA is not adopting a 'blank canvass' approach as there are a number of previously completed, and current, needs assessments and market position statements that include useful intelligence. Also, national reports such as NHS Adverse Childhood Experiences provide invaluable data that this PNA will incorporate, but not replicate.
- 4. The core theme chapters will also include a list of suggested actions to be included in the underpinning regional Area Plan required following the publication of this PNA – again this list is not exhaustive but a starting point for consultation!
- This PNA is the first of its kind and will set the direction of travel for health and social care services – it is the 'shop window' in terms of priorities and next steps – and more detailed analysis, mapping of services and actions will be set out in the regional Area Plan required by April 2018.



What People in Monmouthshire told us

Engagement was supported by MCC and PSB through the 'Our Monmouthshire'. Some of the emerging areas of interest are below but further engagement is planned during the consultation period

- An ageing population brings many opportunities, however there are also challenges for service provision and increases in the number of people living with long term conditions.
- Loneliness is a growing concern.
- Monmouthshire has high levels of social capital and volunteering. By taking an asset and placed based approach there is an opportunity to improving well-being.
- Increasing support is required for Looked After Children
- Adverse childhood experiences have a negative impact on people's long term health and economic prospects and can be perpetuated through the generations.

The emerging priorities

- Wellbeing outcomes for Looked After Children especially out of county placements identified as a large cost to Social Services budgets
- Isolation, independent living and the need for dementia friendly communities
- Support for carers to continue to care
- Mental health awareness and community resources

The suggested actions to progress

- Joint commissioning and pooled resources combining regional budgets to avoid duplication
- Community Assets and earlier engagement
- Timely information, advice and assistance
- Care Closer to Home strategy with ABUHB

What are Monmouthshire doing already?

- Excellent established processes such as FISH, Raglan Project etc
- At the forefront of dementia friendly communities with development of Dementia Friendly Council
- Supporting a new safeguarding approach (multi agency safeguarding virtual hub) to explore greater working
- Developed synergy with Wellbeing Assessment under Wellbeing of Future Generations Act.



Social Services and Wellbeing Act: Population Needs Assessment Summary of priorities, actions and process steps

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The Act changes the way people's needs are assessed and the way services are delivered and people will have more of a say in the care and support they receive. It also promotes a range of help available within the community to reduce the need for formal, planned support.

- Services will be available to provide the right support at the right time
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CORE THEME	Emerging Areas of Interest
Children & Young	 Accommodation and local placements for children with complex
People	needs
	Transition arrangements between children and adult services and
	simpler processes for children with complex needs
	 Earlier intervention and community based support linked to school hubs
	 Looked After Children including education achievement
	 Mental health support for children
Older People	Isolation of older people
	Dementia
	Simpler coordination of services including Continuing Health Care
	 Appropriate accommodation for older people
	Person centered support where person is listened to, with earlier
Carers	intervention and community resilience
Caleis	 Young Carers and support for siblings Flexible, bespoke support including Information, Advice and
	Assistance
	Flexible respite for carers
	Training and peer to peer support for carers
	New models of support for carers
Mental Health	 Increased understanding and awareness of mental health
	Emotional support for children in care
	Less social isolation more community support
	 Early intervention and community support which is timely including advocacy.
Learning	 Independent living with access to early intervention services in the
Disabilities	community and good public awareness (including Carer's
	education – what is acceptable?)
	• Young people with autism, accommodation, access to day services
	 Employment and training opportunities for people with learning
	 disabilities Dementia amongst people with learning disabilities
	 Appropriate Accommodation
Physical Health &	 Support people with physical and sensory needs with independent
Sensory	living
Impairement	 All age approach to physical disabilities
	 Accessible transport, accommodation and community based
	services
Violence against	Access to medication where required Training for all
women domestic	 Training for all Healthy relationship awareness especially in schools
abuse and sexual	 Family services
violence	Support for victims
	Service analysis and mapping



CORE	Actions to be progressed through regional Area Plan	
THEME		
Children &	 Support Children and Family Partnership Board's review of local arrangements 	
Young	for children with complex needs and delivery of work programme.	
People	 Consistent models of practice and alignment of Welsh Government's early 	
	intervention and preventative programmes	
Older	 Develop place based approach 'Care Closer to Home' including consistent 	
People	delivery of community connectors across the region	
	 Further develop 'Dementia Friendly Communities' 	
	 Pilot domiciliary care joint commissioning process with National Commissioning 	
	Board and linked to Care Standards Social Improvement Wales 'Above and	
	Beyond' Report and the 'Care and Support at Home' Strategic Plan currently	
Lloolth /	being developed by Care Council for Wales.	
Health/ Physical	 Implement 'Care Closer to Home' Strategy Align with 5 local Wellbeing Assessments required under Wellbeing of Future 	
Disabilities	 Align with 5 local Wellbeing Assessments required under Wellbeing of Future Generations Act and explore joint action planning for wider detriments to health 	
Learning	 Support Mental Health and Learning Disability Partnership Board review Gwent 	
Disabilities/	Strategy for Adults with a Learning Disability 2012/17 and set out key regional	
Autism	commissioning, integration actions	
	 Local implementation of Welsh Strategic Action Plan including development of 	
	new Integrated Autism Service.	
Mental	 Review/align regional strategies to Together for Mental Health Delivery plan 	
Health	 Coordination of consistent community based services such as community 	
	connectors/social prescribers	
	 Multi-agency place based models which include wider partners such as 	
	Housing Associations, employment support and community programmes	
	 Accurate Information, Advice and Assistance through DEWIS and Five Ways to 	
0	Wellbeing	
Sensory	 Use good practice & effective pathways to develop regional commissioning 	
Impairment	 Ensure accurate, accessible and timely Information, Advice and Assistance through DEW/IS and other means 	
	 through DEWIS and other means Work in partnership with third sector to identify new models to support 	
	rehabilitation process and supply of low vision tools.	
Carers	 Coordination of consistent community based services such as community 	
	connectors/social prescribers to identify and support carers	
	 Review of medical prompting to better support carers 	
	 Accurate Information and Assistance through DEWIS and 5 Ways to Wellbeing 	
	 Review of and align third sector commissioning principles to support befriending 	
	for carers requiring support	
	 Ensure that the implementation of the care closer to home strategy increases 	
	the community level support for carers	
	 Consistent commissioning across health and social care to ensure equitable, 	
	region wide and effective models of carer support	
VAWDASV	 Implementation of 'Ask and Act' as part of Welsh Government pilot. 	
	 Strategic alignment with VAWDASV Board, needs assessment and strategic 	
	plan.	



High Level Process Development Actions to be delivered through Regional Area Plan

Service		Continue to build on existing service mapping through the 'Care Closer to Home'
Mapping		strategy, Regional Joint Commissioning work stream and Supporting People
		programme and link specifically to priorities identified therein
		Further develop and enhance the DEWIS website so it becomes the primary
		directory of resources for the region
		Work with PSBs to ensure wider service mapping is integrated with that of Health
		and social care as an important step towards the creation of a public service
		response at community level
Health &		Integration of care and support provision to key client groups as set out in Part 9 of
Social Care Integration		the Act and emphasised through RPBs Statements of Strategic Intent for older
		people, children with complex needs and carers, as well as strategy statements for
		Mental Health and Learning Disability (including Autism)
	•	Adopt a place based approach through 'Care Closer to Home' strategy as foundation
		stone that underpins health and social care service integration
Joint	•	Implement RJCG action plan to deliver joint commissioning arrangements for
Commissio		identified priorities for Act Part 9 requirements.
ning and Pooled	-	Continue to link with National Commissioning Board to progress national work
Budgets		priorities and proposals across the region
Preventativ	-	Explore a single prevention agenda across the region with PSBs and linked to
e Services		Wellbeing of Future Generations and SSWB Acts
	-	Align anti-poverty programmes across the region to set out a single preventative
		model based on consistent assessment principles, joint workforce and joint
		commissioning
	•	Through the implementation of the 'Care Closer to Home' strategy ensure that
		prevention and early intervention is supported and enabled in a consistent manner
		across the region
	•	Through RJCG work with third sector to maximise and align activity to prevent
		escalation of need and build on existing models of good practice such as befriending,
		social prescribing etc. and to promulgate the development of social enterprises and
	_	co-operatives where possible.
	-	Support Early Years Pathfinder pilot and use key messages to shape early intervention models
Information,	-	Further support and develop DEWIS website so it becomes the 'go to' place for
Advice and	-	information on support, advice and assistance.
Assistance		Continue to support consistent information dissemination and stakeholder
		engagement through regional communications group
	-	Use IAA performance management data to inform design of services
		To support further initiatives across the region that supports consistency of approach
		to IAA e.g. self-assessment exercises, peer reviews
		To work with regional workforce managers and Social Care Wales to ensure that
		cultural change programmes are embedded and on-going
Advocacy	•	Alignment of advocacy provision to identified priorities across partner agencies
-	-	Support Golden Thread Advocacy Programme across the region through regional
		provider forum
	-	Joint approach to advocacy provision with third sector partners especially in
		promotion of independent advocacy
-	•	



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